

General Facility Care LLC Privacy Policy

Effective Date: 01/ 01/2018

Introduction

General Facility Care LLC ("we," "us," "our") is committed to protecting the privacy of our customers, employees, and visitors. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our commercial cleaning services. Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the site or use our services.

Information We Collect

We may collect information about you in a variety of ways. The information we may collect on our website or through our services includes:

Personal Data

Personally identifiable information, such as your name, shipping address, email address, and telephone number, and demographic information, such as your age, gender, hometown, and interests, that you voluntarily give to us when you register with the website or when you choose to participate in various activities related to the website, such as online chat and message boards.

Derivative Data

Information our servers automatically collect when you access the website, such as your IP address, your browser type, your operating system, your access times, and the pages you have viewed directly before and after accessing the website.

Financial Data

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Financial information, such as data related to your payment method (e.g., valid credit card number, card brand, expiration date) that we may collect when you purchase, order, return, exchange, or request information about our services from the website.

Mobile Device Data

Device information, such as your mobile device ID, model, and manufacturer, and information about the location of your device, if you access the website from a mobile device.

Use of Your Information

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the website or our services to:

- Create and manage your account.
- Process your transactions and billing information.
- Deliver the services you request.
- Send you confirmations and invoices.
- Improve our website and services.
- Communicate with you about your account or transactions.
- Send you promotional materials.
- Respond to your customer service requests and support needs.
- Enforce our terms, conditions, and policies.
- Protect against, identify, and prevent fraud and other criminal activity.

Disclosure of Your Information

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We may share information we have collected about you in certain situations. Your information may be disclosed as follows:

By Law or to Protect Rights

If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation.

Third-Party Service Providers

We may share your information with third parties that perform services for us or on our behalf, including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance.

Marketing Communications

With your consent, or with an opportunity for you to withdraw consent, we may share your information with third parties for marketing purposes, as permitted by law.

Business Transfers

We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.

Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal

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information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse.

Policy for Children

We do not knowingly solicit information from or market to children under the age of 13. If we learn that we have collected personal information from a child under age 13 without verification of parental consent, we will delete that information as quickly as possible.

Options Regarding Your Information

Account Information

You may at any time review or change the information in your account or terminate your account by contacting us using the contact information provided below.

Emails and Communications

If you no longer wish to receive correspondence, emails, or other communications from us, you may opt-out by:

- Noting your preferences at the time you register your account with the website.
- Logging into your account settings and updating your preferences.
- Contacting us using the contact information provided below.

Contact Us

General Facility Care LLC Privacy Policy

If you have questions or comments about this Privacy Policy, please contact us at:

General Facility Care LLC

Email: info@gfctampabay.com

Phone: 813 280 5300

This Privacy Policy has been drafted in compliance with applicable privacy regulations in Florida and reflects our commitment to protecting your personal information. Please review it regularly, as we may update it from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons.